



## Your Medicare Advantage Solution, Powered by EyeMed

At EyeMed, we're constantly investing to meet the ever-changing healthcare landscape. That's why you can trust us to deliver a Medicare Advantage solution tailored to compliment your unique overall strategy. Our sole focus is vision, so we're confident in our capabilities...

### We have a proven track record for delivering the best vision benefit solution for Medicare Advantage partners across the country.

- Over 4.1 million Medicare Advantage lives through 20+ leading managed care organization partners
- Deep understanding of the prevalence & challenges of vision for seniors

### We have the provider network members prefer and the solutions health plans require.

- Largest national network which currently services MA membership in every state
- Service that is always open to new patients – and without an appointment, plus locations with extended evening and weekend hours
- Online solutions that allow seniors, and their caregivers, to evaluate options at home and reduce stress at the provider office

### Our Clinical Programs are built to achieve HEDIS measure targets to drive higher STAR ratings.

- Breaking down barriers to comprehensive eye exams
- Programs that leverage technology to bring eye care to the member
- Data to support outreach and HEDIS submission

### Our compliance and reporting standards are structured around reliability, accuracy and responsiveness.

- Internal programs to support compliance requirements around training, P&Ps, provider credentialing & security
- CMS audits and mock audits experience – 8 and 15 completed in 2016
- Reporting includes utilization, ODAG, and ODR

### We have the scale & platform built to support efficiency and drive market-leading economics.

- Of 15+ million funded claims processed per year, less than 1% result in grievances and appeals
- Of approximately 20,000 calls received per day in our Customer Care Center, 40% are resolved in the IVR
- Award-winning member services that are also AARP certified for senior sensitivity
- Security and data encryption to meet an ever evolving market

### There's no need for a blurry solution.

Become a Powered by EyeMed partner and see clear results.

Call Brian Goetsch at 941.932.3143, Mark Weibel at 952.715.0657, or Eric Allred at 941.451.9073 to learn more.